



# MEASURING SUSTAINABILITY OUTCOMES

PLANNERS WEBCAST SERIES JOANNA NADEAU, AICP

# HOW TO CHOOSE SUSTAINABILITY METRICS

- Locally relevant
- Practical to measure
- Linked to sustainability goals and actions











# SUSTAINABLE COMMUNITIES PROGRAM

#### **PROCESS ELEMENTS**

- 1. Baseline assessment/checklist
  - ID constraints, priorities
- 2. Long-term plan of action
  - Improve sustainability performance/ratings

- 3. Implementation
  - Immediate and long-term strategies

#### **FOCUS AREAS**

- Agriculture
- Economic Development and Tourism
- Education
- Environmental Issues
- Governance
- Housing
- Open Space and Land Use
- Planning, Zoning, Building and Development
- Population
- Public Safety and Emergency Management
- Recreation
- Resource Use
- Transportation
- Volunteerism and Civic Engagement







Internal Priorities



LTSP

	Focus Area: Economic Development & Tourism  Walking the Walk	YES	Q	NOT
	Establish a green job training partnership			
	Track green jobs and assess workforce capacity			
•	Encourage the expansion of existing economic assets using existing infrastructure through incentive-based policy tools (i.e., business loan programs, streamlined permitting, mainstreet incubators, etc.).			
•	Identify or create distinct neighborhoods with unique appeal			
•	Identify or create special districts for a diverse set of focused investment (i.e., arts district, waterfront district, etc.)			
•	Inventory local natural assets/amenities through work with local tourism departments, businesses, non-profits, and civic organizations			
•	Highlight local and regional cultural assets through community sponsored public art and event nights			
•	Operate historic and cultural preservation departments, or support local organizations			
	Fund or contribute to regional and local historic and cultural preservation efforts			
	Preserve scenic vistas through siting (i.e., buildings, communication towers, signs, etc.)			
•	Stimulate local and regional economy by offering regular programming on public lands (i.e., nature walks, artist retreats, ski or golf tournament)			
	Purchase municipal operating goods from local sources (i.e., paper products, signage, furniture, etc)			
•	Prioritize the redevelopment of lands with existing infrastructure and public services and the maintenance and rehabilitation of existing residential, commercial and industrial structures			

 Track amount of tourism that takes part in ecokayakers, hikers, etc.)

 Synchronize marketing efforts with local busine Development Authority marketing strategy to or Baseline Assessment



# LONG TERM SUSTAINABILITY PLAN

- Goals
- Actions (immediate, MT, LT)
- Metrics/Indicators
- Targets

# SUSTAINABILITY ACTION PLAN



**METRICS CAN MEASURE:** 

Outputs: Did we do X?

Outcomes: Did X achieve the goal?

# SUSTAINABILITY ACTION PLAN

Goa	al St	trategy	Indicator	Target	Timeline
		*	Acres managed with BMPs	900 acres	1-2 years
			Phosphorus concentration in receiving stream	0.06 mg/l	2-5 years
qua		reate incentives or transit use	Transit incentive program implemented	Υ	2-3 years
ttle Service r, a total number for ridership is targeted for e service. Since 2009, the City has exceeded totals with ridership steadily increasing as pelow.			Total annual ridership on transit	180,000	3-5 years



# EXAMPLE AREAS TO MEASURE

The What, the How, the Why...

# **Environment: Water Resources**

Goal "1": Protect water resources in and around community

### Possible Actions:

- Reduce negative impacts with best management practices (IPM, shoreline buffers, bioswales, etc.) on city lands
- Implement stormwater education program
- Require permeable pavement for new construction

### Indicator "1A" and "1B":

- % Fishable and swimmable lakes and river miles
  - Source: EPA/State reporting under CWA
- Water quality above ecological thresholds
  - Data available, or collect yourself (https://www3.epa.gov/myenv/MYENVIEW2.html)





### **Environment: Water Resources**

Goal "1": Protect water resources in and around community

### Possible Actions:

- Manage city land with best management practices (IPM, shoreline buffers, bioswales, etc.)
- Implement stormwater education program
- Require permeable pavement for new construction

### Indicators:

- % Fishable and swimmable lakes and river miles
- Water quality above ecological thresholds
- # Major flood events
- \$ Loss from flood events
- Acres managed with BMPs
- % Impervious cover of watershed





# **Environment: Air**

Goal "2": Protect or improve air quality in community

### Strategies/Actions:

- Plant trees on City land; give away native trees
- Expand transit options
- Use cleaner fuels in fleets

# **Output Indicators:**

- Tree canopy coverage, % green space
- Annual ridership on transit (avg. and total)
- Gallons of fuel used (city)/# vehicles

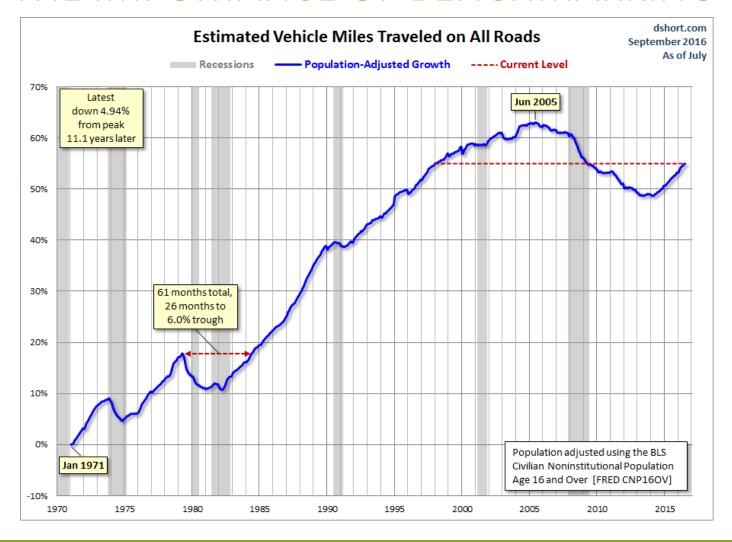
# **Outcome Indicators:**

- Vehicle miles traveled per capita
- # Days ozone levels exceed healthy levels





# THE IMPORTANCE OF BENCHMARKING



Did your community's vehicle use increase while nationally vehicle use was going down?

Is your community driving less now than in 2012 while nationally it is going up?

# Resource Use: Waste

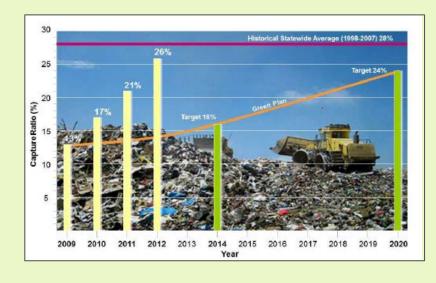
Goal "3": Reduce waste and increase recycling

# Strategies/Actions:

- Distribute information about availability of single stream recycling
- Create user-friendly composting education program

### Indicators:

- # single stream recycling containers distributed
- # of properties using composting
- Average capture rate ratio (estimate)
  - % of recyclable or compostable material diverted from trash



### **Environment: Wildlife Habitat**

Goal "4": Conserve open space and wildlife habitat

# Strategies/Actions:

- Plant trees on City land; give away native trees to community
- Map ecologically sensitive areas
- Establish greenway growth boundaries



- % Green space protected
  - Spatial distribution of land cover:
    - Corridors
    - Fragmentation
- % Native plants on city properties
- # Wildlife species observed





# Health/Recreation

Goal "5": Ensure all residents have opportunity for healthy lifestyles

# Strategies/Actions:

 Increase access to parks and green space by creating more parks

# Output Indicators:

- % residents within ½ mile of parks/green space
- Miles of recreational paths and trails (non-auto)

### **Outcome Indicators:**

Obesity rates



# **Economic Development and Tourism**

Goal: Promote economic development based on natural amenities

#### Short Term Indicators

- # Articles (and readers) featuring community's sustainability practices and natural amenities
- # New access points developed with amenities

# Long Term Indicators

- Median home price
- % Occupancy in lodging
- % Profit increase in local businesses



•	ACTION OBJECTIVE	ACTION SUMMARY	PERFORMANCE MEASURE	2009	2010	2011	2012	2013
	Achieve LEED™ Certification for all buildings in the Main Street Project Area with at least 15% certified at Silver, Gold, or Platinum level.	Status: ✓ In progress Target Date: 2020 Data Sources: Site Plans, USGBC Note: (1) Results are based on # of buildings not by project (2) % certified is based on cumulative total of issued COs since 2000	# of buildings constructed (based on issued COs)	2	0	1	2	0
1.1			# of buildings seeking certification	12	0	0	0	1
			# of buildings certified (cumulative)	0	14	14	14	14
			% certified as Silver, Gold, or Platinum	0%	100%	93%	82%	82%
	Achieve LEED™ Certification or Florida Green Building Coalition (FGBC) Certification on 50% of buildings outside the Main Street Project Area.	Status: ✓ In progress  Target Date: 2020  Data Sources: Site Plans, USGBC, FGBC  Note: (1) Results are based on # of buildings not by project (2) % certified is based on cumulative total of issued COs since 2000 (3) Other green building programs have been added to this action (see map).	# of buildings constructed (based on issued COs)	7	11	7	6	23
1.2			# of buildings seeking certification	2	0	0	1	0
112			# of buildings certified (cumulative)	1	1	1	1	13
			% certified	14%	5%	4%	3%	24%
	Achieve LEED® Certification for all new City constructed buildings, and, when feasible, strive for Silver, Gold, or Platinum certification level.	Status: ✓ In progress Target Date: 2020 Data Sources: Site Plans, USGBC Note: City's Public Works Administration EOC Building received LEED* Silver in December 2013	# of city projects proposed	0	1	1	1	0
1.3			# of projects constructed (based on Issued COs)	1	0	0	0	1
1.0			# of buildings seeking certification	0	0	1	1	0
			# certified (cumulative)	0	0	0	0	1
	Retrofit all City-owned buildings with green building techniques by 2020 and, where feasible, seek LEED <sup>®</sup> Existing Building Certification.	Status: ✓ In progress Target Date: 2020 Data Sources: Public Works Dept.	# of retrofitted buildings	4	3	2	0	0
1.4			# of retrofitted buildings seeking certification	0	0	0	0	0
			# certified	0	0	0	0	0
1.5	Create a "green" checklist by 2010 for use on all City projects such as engineering or landscape projects, permits, etc.	Status: ✓ In progress Target Date: 2013 Data Sources: - Note: This action is being developed by Green Team	Date checklist was created	-	-	-	-	-
			# of city projects		-	-	-	-
	Ensure 100% of new development projects throughout the City contain conspicuous displays of green technology that function in the project design while providing a social, artistic, and environmental value.	Status: ✓ In progress Target Date: 2020 Data Sources: Site Plans Note: New projects Include those under review and approved since 2000	# of new projects	2	3	7	8	13
1.6			# of green tech/art displays proposed (cumulative)	2	3	3	4	4
			# of green tech/art displays constructed	0	0	0	1	1
	Create a Main Street Workforce Housing Incentive Program by 2010 in order to provide additional density for projects that demonstrate superior green building design while providing workforce housing, including those projects that seek LEED <sup>M</sup> Certification at Silver, Gold, or Platinum level.	Status: ✓ In progress Target Date: 2013 Data Sources: Site Plans, USGBC Note: Program completed by staff walting for final City Commission approval.	# of projects under review	-	-	-	-	-
1.7			# of projects with residential use	-	-	-	-	-
			# of projects seeking incentive	-	-	-	-	-
			# of additional units provide through incentive	-	-	-	-	-
	Create an educational eco-village within the Main Street Project Area that can promote the dual-use of school facilities and provide for	Status: 7 Undetermined Target Date: 2020 Data Sources: -	# of school properties in MainStreet Area	1	1	1	1	1
1.8			# of potential parcels	-		-		-
	eco-cultural activities.		# of proposed projects	-		-		-
	Increase residential density and promote mixed-use for projects that support planned	Status: ✓ In progress  Target Date: 2020  Data Sources: Site Plans  Mote: (1) New projects include those under review and approved since 2000 (2) % is based on new projects	# of new projects (cumulative)	2	2	4	4	5
1.9	long-range transportation systems such as the U.S. 441/State Road 7 Corridor or Educational Corridor.		# of projects higher density/mixed-use (cumulative)	1	1	3	3	4
			% of projects support action	50%	50%	75%	75%	75%

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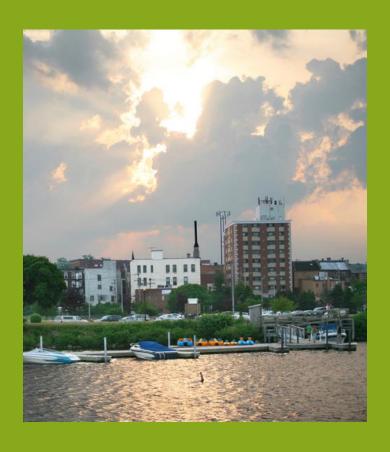
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# Thanks!







Innovations in Big Data for Sustainability Planning

Moving towards a National Energy Census: Crowdsourcing Energy Demographics from Utilities

APA Planning Series Webinar, September 23rd

### JIM YIENGER

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# New York Strategy

Local action is critical for meeting the state's energy and climate goals, and is supported by:

- Enabling local energy policy authority (NYSPSC)
- Providing communities support and resources (NYSERDA)

# Reforming the Energy Vision (REV)

# Led by the New York State Public Service Commission (NYSPSC)

- Represents a fundamental transformation of the utility operational paradigm in New York
- It will expand local government energy policy making authority
  - Authorizes Community Choice Aggregation and PACE financing
  - Enables micro-grids, community distributed generation, and solar through interconnection rules
  - Authorizes LED street lighting tariffs and buyback program
  - Expands energy data access



# NYSERDA Clean Energy Fund

Established New Communities and Local Governments Team

Focus on community support programming

Cleaner Greener Communities / Clean Energy Communities Programs

- Local policy development and capacity development
- Incentivizes ten high impact actions, from energy codes to clean fleets, and more

NYSERDA recognizes the nexus between community planning and energy sustainability

- Supports integration of energy and sustainability into comprehensive planning
- Funds smart growth, walkability and LEED ND oriented projects and plans
- Supported 10 Regional Sustainability Plans that cover all of New York

# Measuring Impact

NYSERDA recognizes that community action must be:

- Locally driven
- Metrics driven
- Results oriented

CGC Projects Benefits Metrics Report Template

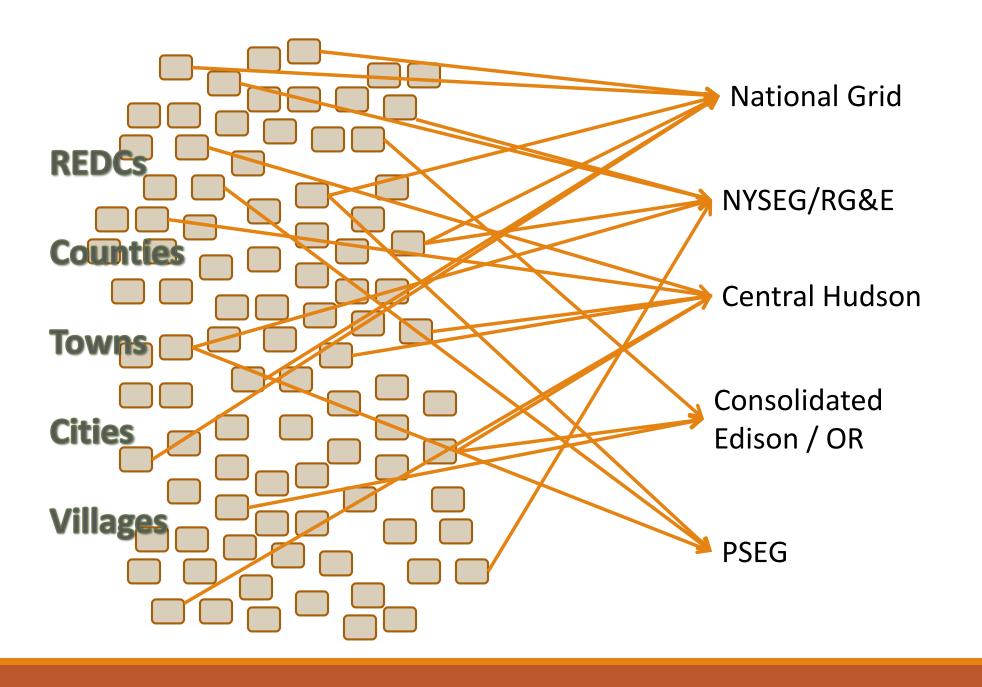
- Accompanies NYSERDA financial incentives
- Communities must report GHG emissions, energy, jobs,
   VMT, and other benefits of projects
- Responsibility is on communities to get their own data
- Lesson learned: getting data is hard, getting quality data even harder. "Easier said than done"

# CGC Project Benefits Metrics Report Template

PREPARATION GUIDE FOR PHASE II CLEANER, GREENER COMMUNITIES (CGC) PROGRAM APPLICANTS

OCTOBER, 2014





#### Inefficient.

Individual planners spend time and resources chasing data. One-off requests are chaotic, expensive, create bad data and can not be sustained. Data for the same community and same year is inconsistent because individuals in a utility may pull data differently.

It is practically impossible to track long term energy performance this way.

# Why Not Open Energy Demographics?

Energy data about communities, zip codes, census tracts, etc.

- Energy consumption by sector
- Energy costs
- Peak loads
- Local energy mix, renewable capacity
- New Stuff: EV charging infrastructure, net-meter counts

Utilities are a critical partner in data

- Utility data is the gold standard
- Measure what leaves the grid- end of point metering
- Measure what enters the grid- DER

# National Utility Data Challenges

### Sheer volume and complexity

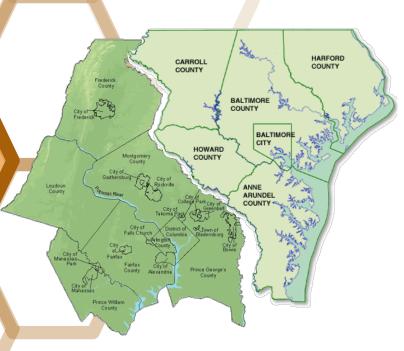
- 3000 utilities in the USA
- 50,000+ cities, towns, villages, counties
- Data doesn't align to communities
- Utilities not used to providing it

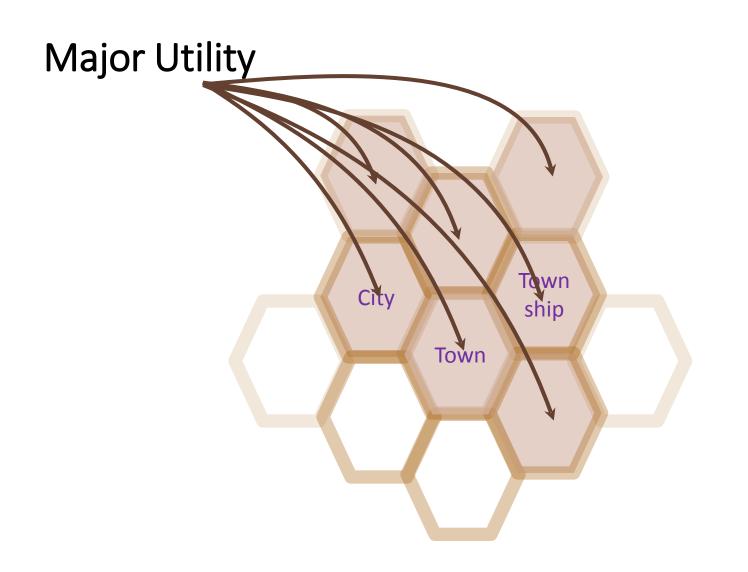
No standards in place for community energy demographics

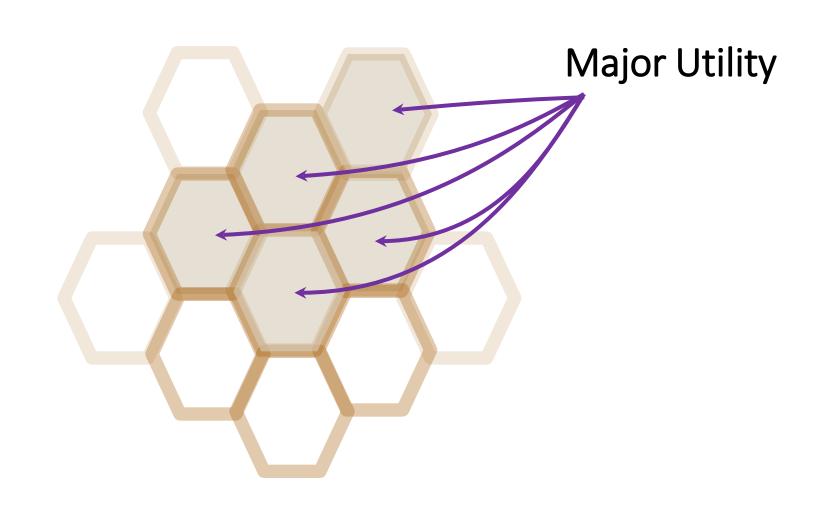
- We need industry-driven standards much like Green Button is for account-level data
- Data standardized by type, geography resolution, and reporting frequency
- Aligned to census boundaries for cross reference to census data

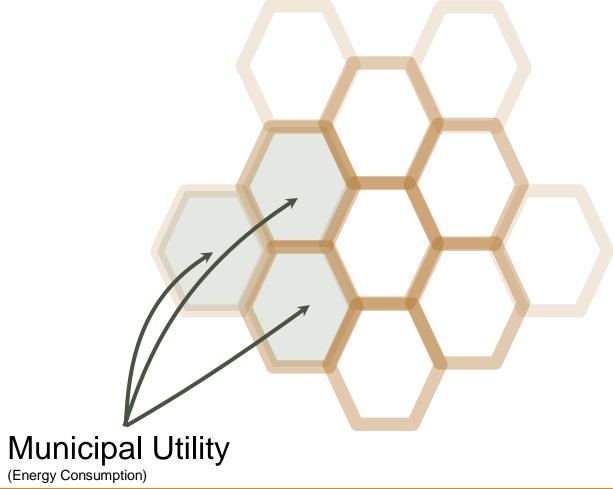
# US COMPLETY Map

The USA each State is subset communities and local governments described by US census geography









What if we created a movement by which many, if not hundreds or thousands of utilities are reporting?



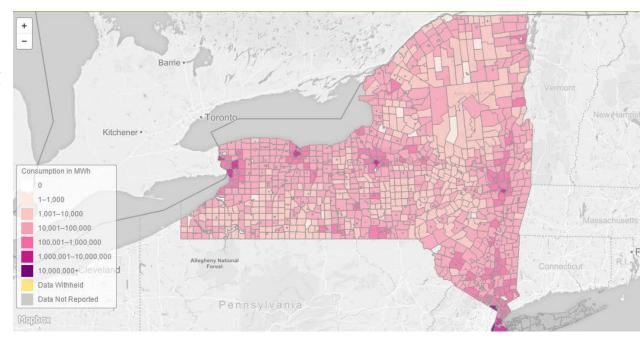
# UER Pilot 2012-2015

- First ever approach to standardize and coordinate production of aggregate high-quality community energy demographics for 1300+ cities, town, and villages
- All utility-supplied data
  - Completely voluntary all major utilities approached participated. None said no.
  - Data for 1300 cities, towns, and villages was produced
- Developed first in the nation model to standardize access to market enabling energy data through an online registry



# 100% Voluntary

- 1. Create a joint win-win coalition
  - Convened communities / policymakers to create a joint "ask"
  - Demonstrated value to utilities for participating
- 2. Collective data requests
  - Designed data, formatting, process for updating
  - Approved through a utility working group
  - Provided technical support to utilities
  - Data for 1300 cities, towns, and villages
- 3. Designed process to automate data
  - The Utility Energy Registry
  - Five years and counting: 2010 2014



# 2016: REV Track 2 Order

### Order issued in Spring 2016

- Implementation framework for utility operational and tariff reforms under REV
- Formally recognizes the UER project
- Asks utilities and NYSERDA to collaborate on the UER
  - Creates a mandate to solve technical and policy issues
  - Goal to formalize UER data protocol, privacy thresholds, etc.
  - UER Working Group established and is underway

# Utility Energy Registry Design

### Two fundamental components

- Community Energy Protocol
  - Written common standards for the US, unique chapters for each state
  - Geography resolution, data points, and time interval reporting
- The UER Web Application
  - API-driven data engine for easy data access by consumers and developers
  - A simple website to render basic data
  - Designed to work in all states

#### **Utility Energy Registry Project**

#### **Energy Demographic Protocol**

- Versioned, updated annually
- Standard Data Points
- Geospatial resolutions
- Publishing intervals
- · Privacy Recommendations

#### **UER Data Engine**

Crowdsourcing Data Restful API

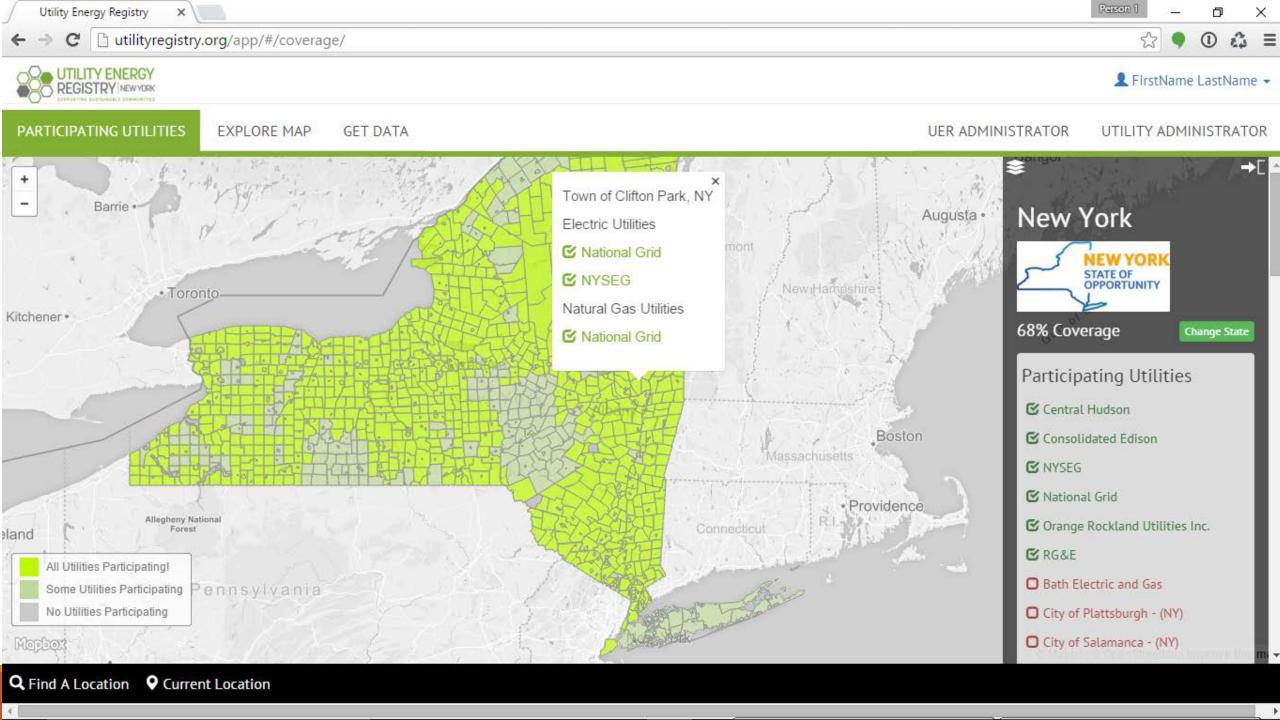
MongoDB Scalable for changes Third party consumers Communities, policymakers Application builders Indicators initiatives Energy markets

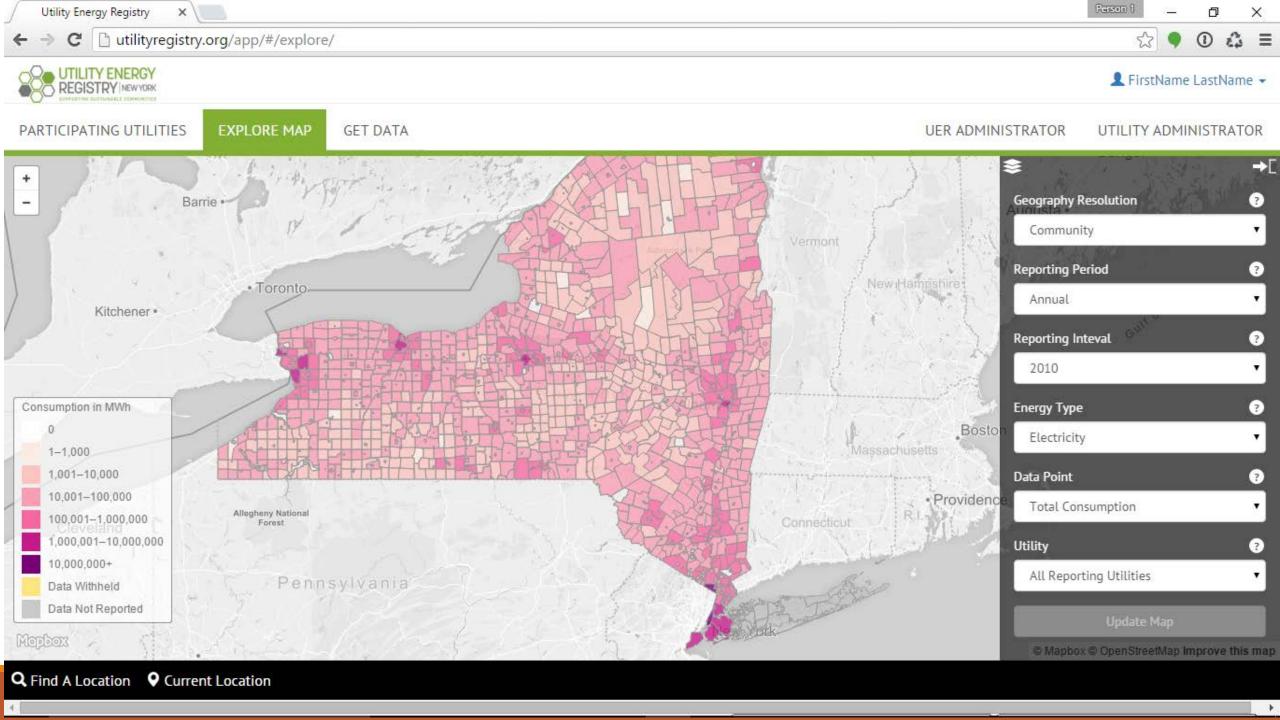
#### **Standard Setting**

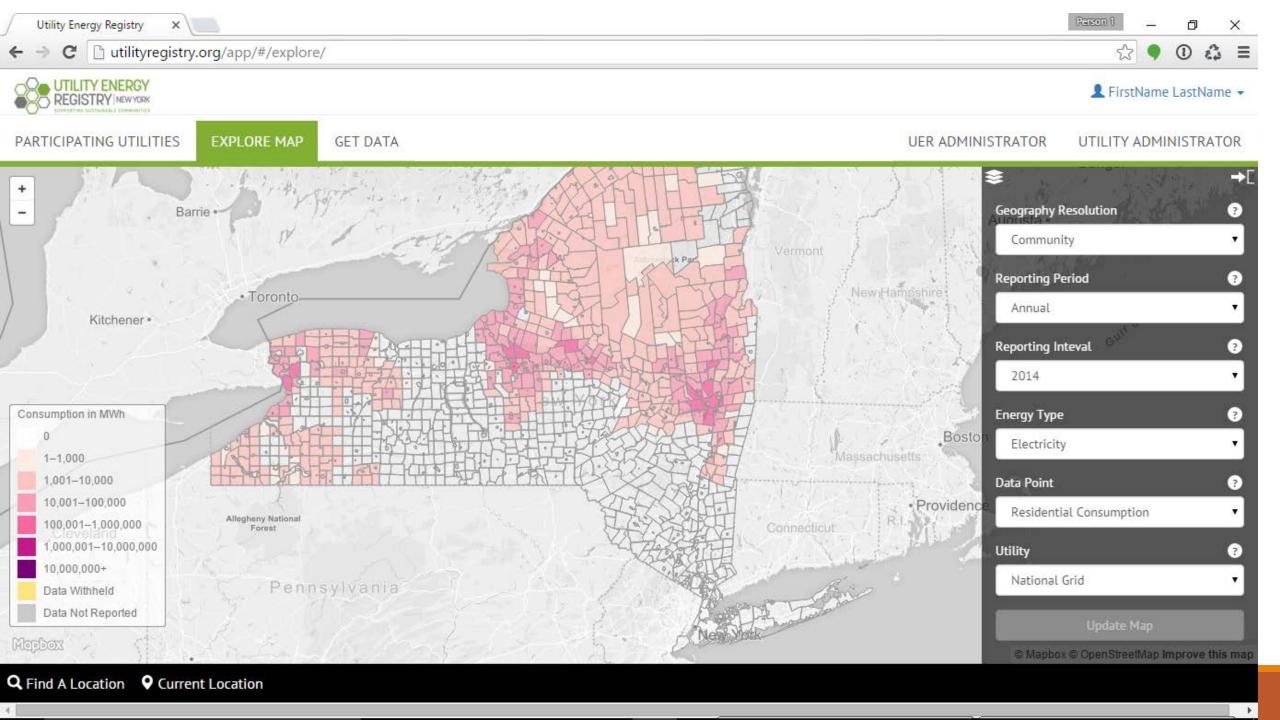
Creates open written standards for use by general public, utilities, and program designers

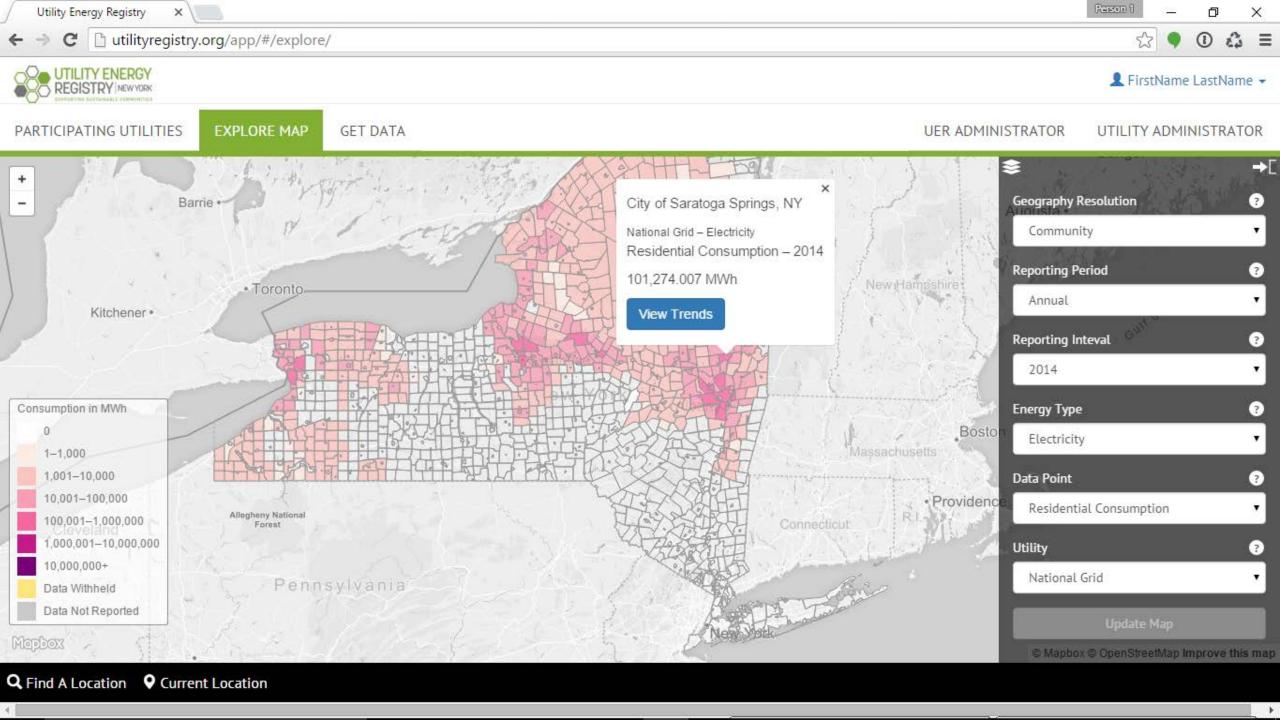
#### Publishers

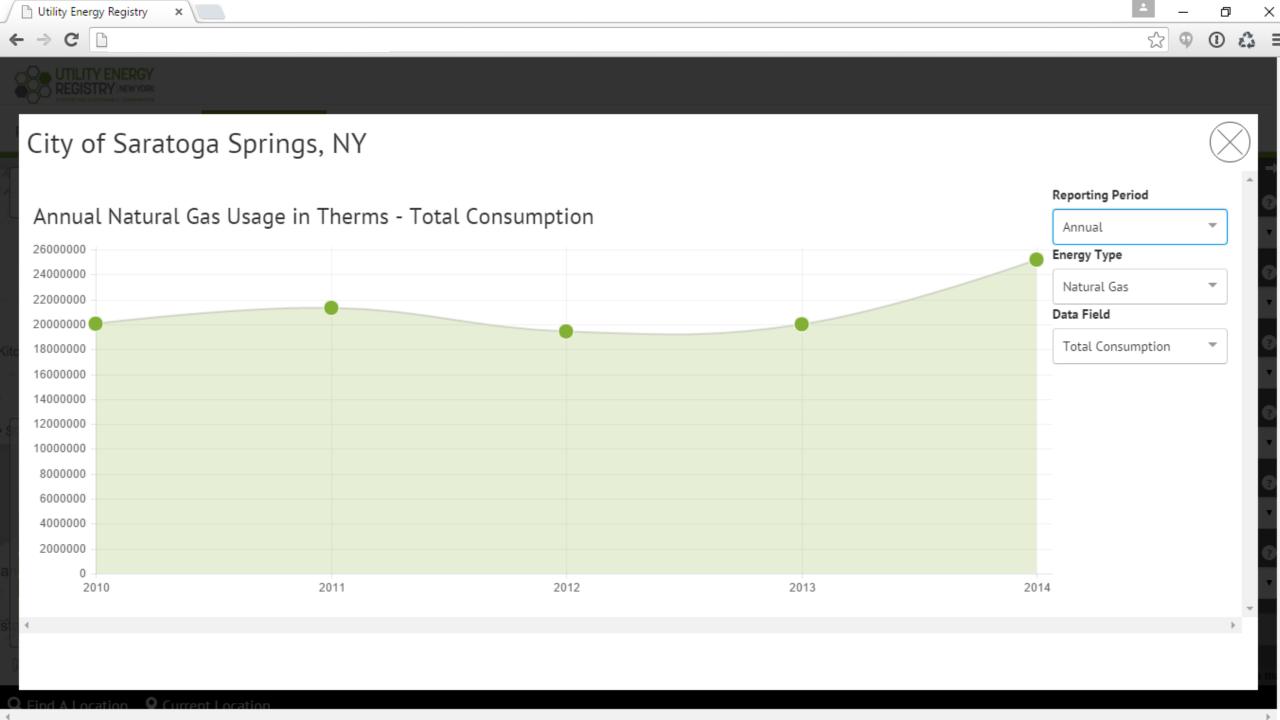
Utilities and other publishers Have option to submit protocol-compliant data to the UER platform

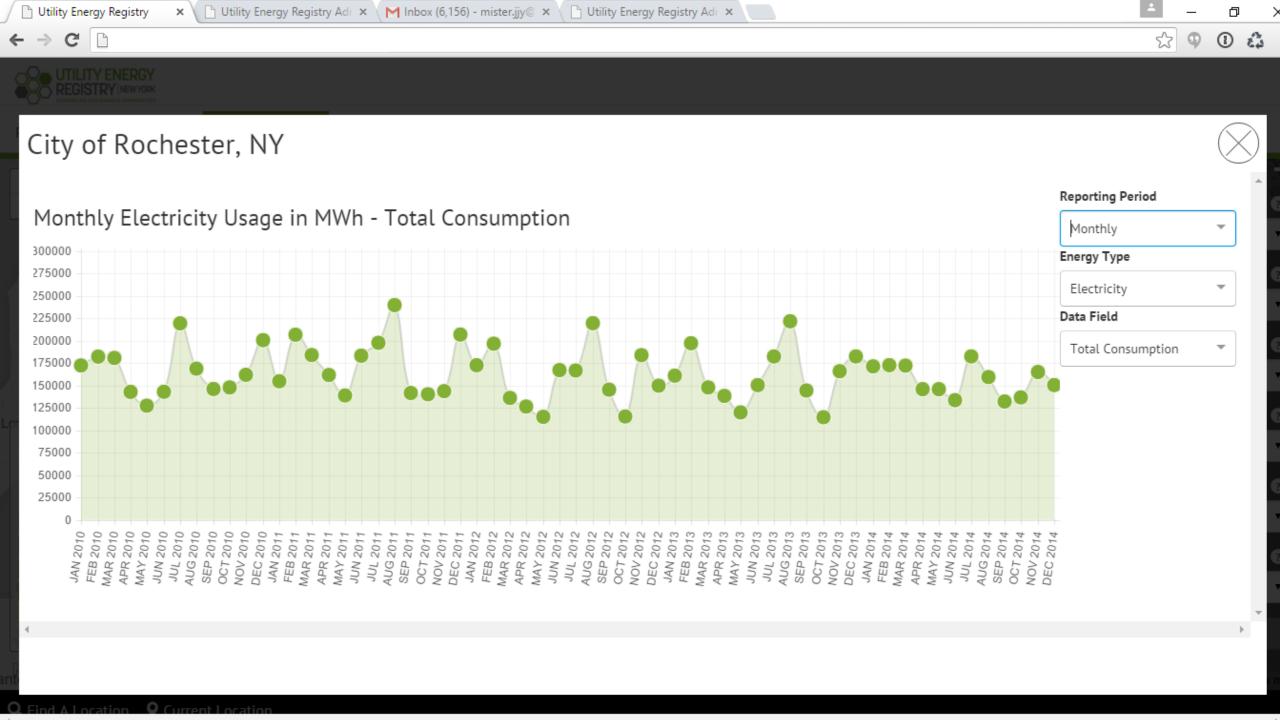


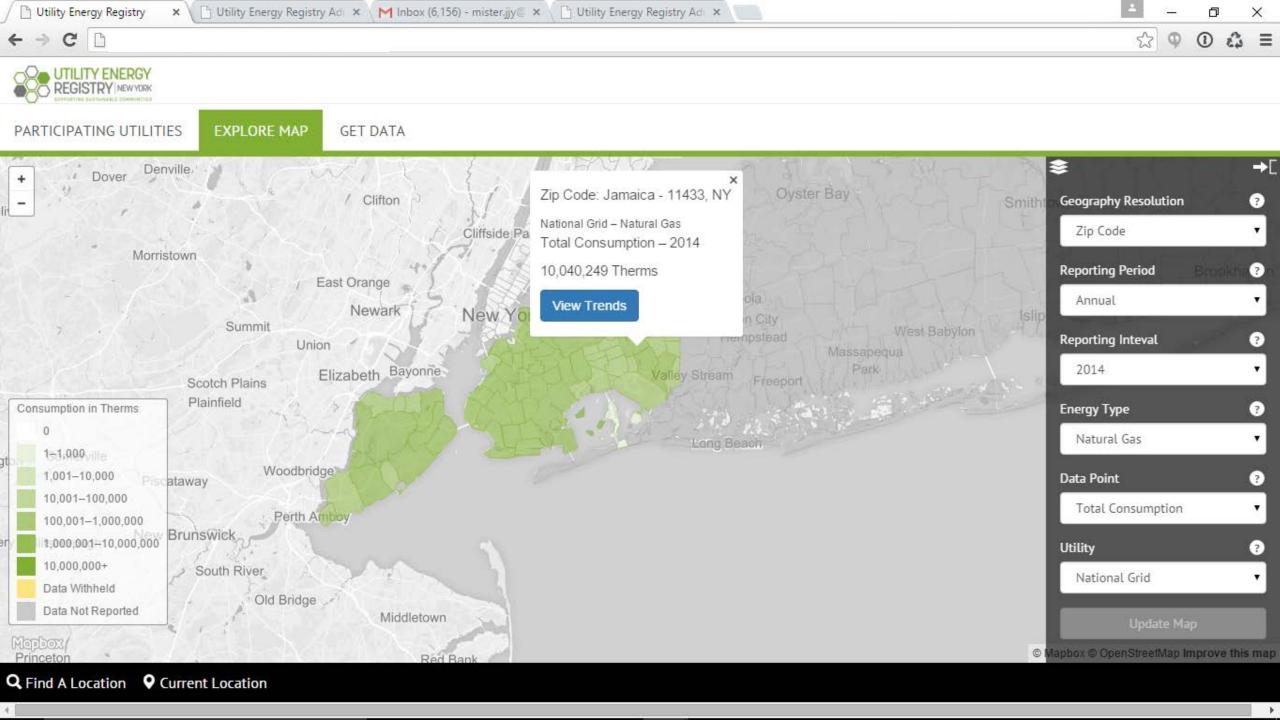


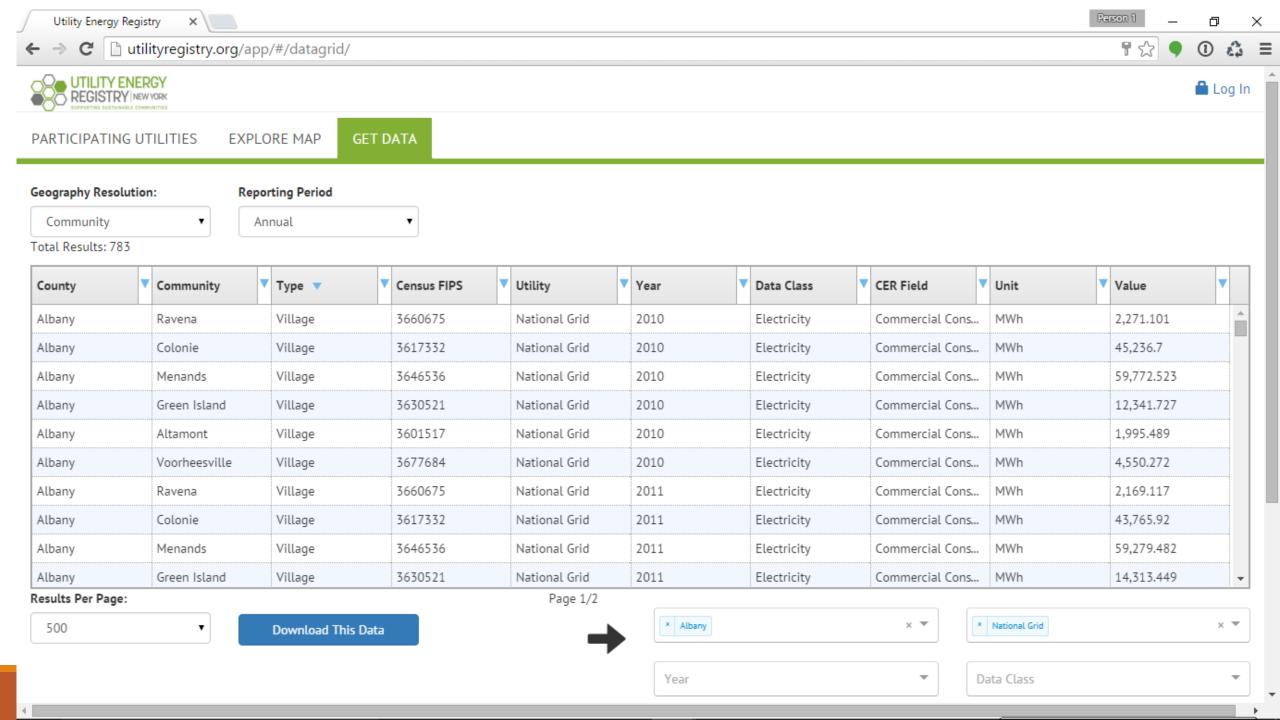






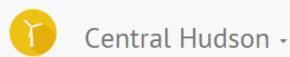






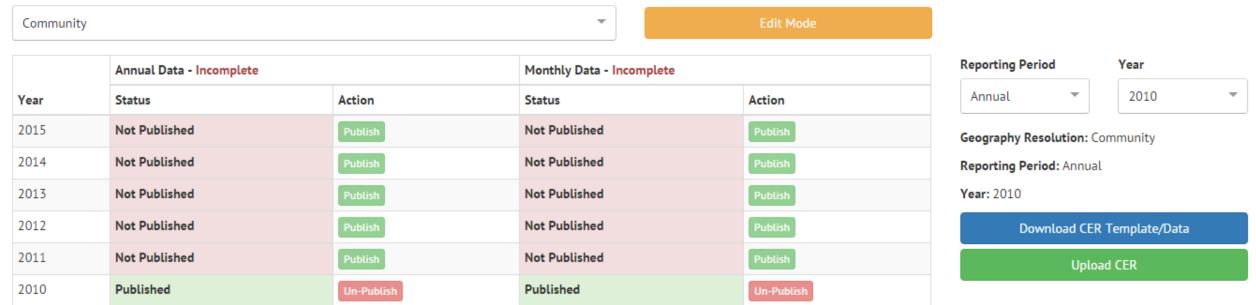


### Manage Reporting Manage Service Territory



### Submit Community Energy Reports (CERs)

#### Select Publishing Resolution



#### View/Edit/Download your Data



## A National Registry

START A MULTI-STATE MOVEMENT

### State Energy Program (SEP) Funding

August 2016: SEP announces an intent to provide \$423,000 funding to NYSERDA to implement the UER in three additional states:

- Key Partners: Maryland, Washington DC, and Minnesota
- Supporting partners: Connecticut and New Jersey
- Work implemented by state-designated partners- universities, regional planning agencies, and non profits
- Starting January 1<sup>st</sup> 2017
- •Goal: Seed a common national standard, a "Green Button" for energy demographics
- Scope of Work
  - Support a UER National Working Group to define national policy and governance for the UER
  - Expand scope to non-utility energy, and to other sectors
  - Provide grants to local partners to implement standard state work plans
    - Organize state UER working group (energy office, regulatory commission, planners, energy market participants, etc.)
    - Define UER policy and rally utilities and start data development
    - Plug into UER national API-driven data publishing platform

### Calling all APA Chapters – Get Involved!

- Participate in the UER National Working Group
- Promote the UER in your state
- Take charge: organize and host a "UER Chapter" in your state or region
  - NYSERDA will attempt to accommodate a few states in its current work plan starting January 1<sup>st</sup> 2017

Contact us to get UER going in your state!

Jim Yienger, Climate Action Associates, UER Coordinator (mr\_jjy@climatetools.com)

Jennifer Manierre, NYSERDA Project Manager (Jennifer.manierre@nyserda.ny.gov)



#### Crowdsourcing a National Community Energy Census

#### Open Energy Demographics

Our nation has long realized that it is important to invest in providing open data on population, income, housing, employment, and transportation patterns as the backbone of community planning. It drives economic development by enabling businesses and innovators to evaluate markets for products and services.

As communities become sustainability-driven, they require open access to energy demographics to design policy that drives innovation in the local energy market. These data, like US Census demographics, are aggregate, non-private metrics that describe how communities consume and produce energy over time, and how much communities pay for energy. While efforts like Green Button focus on streamlining consumer access to data to drive a third-party energy services market, the UER will coordinate with utilities to deliver open energy demographics for community planning.

#### The Old Way vs the New Way

Traditionally, data limitations require communities to pursue sustainability in a fairly linear way. First, leaders decide to pursue sustainability. Then they request energy and related data from utilities and others. Then they set goals, design policies, and finally implement actions. In reality, like in any sector, sustainability innovation is not linear and cannot owned by a fixed group on a fixed schedule. Instead, communities and their leaders, residents and businesses, can leverage inspiration whenever and wherever it happens with access to open energy data that is simply *available* at all times. They can leverage the power of comparative analysis by looking at energy patterns in communities all around them.

#### How the Utility Energy Registry (UER) Works?

The model is simple and three-fold. The UER:

- 1. Defines, maintains, and evolves a set of data standards for community energy demographics.
- 2. Asks utilities to independently prepare and publish data to the standard (i.e., crowdsource it), and then make it easy and cost effective for utilities to keep it current.
- 3. Aggregates all data in an API-driven platform designed to enable utilities and consumers to move data in and out of the system seamlessly.

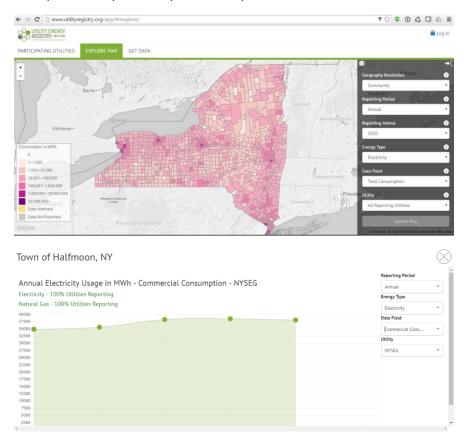
That's it. With more than 2000 utilities, regulated by 50 states, and serving 50,000 independent incorporated local governments, crowdsourcing is really the *only* way to solve this.

#### New York Pilot

The New York Energy Research and Development Authority (NYSERDA) developed the UER pilot and worked with the state's major utilities to develop energy demographics for 1300 cities, towns, and

villages for a period of five years. The application at <a href="http://www.utilityregistry.org/app">http://www.utilityregistry.org/app</a> is password projected for now, but NYSERDA can provide demonstrations to interested parties.

Example: Data by sector by community, and trends within individual communities



#### Expansion to More States – Towards a National Platform

The US Department of Energy's State Energy Program (DOE/SEP) announced its intent to support UER expansion in two states, Maryland and Minnesota, and in the District of Columbia. DOE/SEP funding will test a "state chapter" model by funding state teams comprising of energy office staff, utilities, academia, planning agencies and others to lead local UER implementation. Through a national working group, states will collaborate with the US DOE to design a UER governance and business plan to ensure this project is sustainable for the public good.

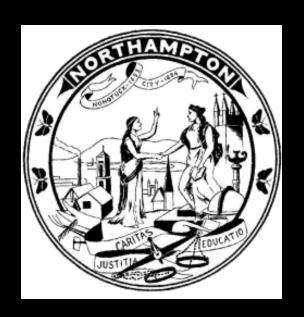
#### Get Your State Involved

The UER is designed for any state to plug in anytime. In fact, the goal is to accommodate up to three other state teams into the current DOE/SEP UER work plan as long as they have the ability to organize stakeholders and resource their efforts. **Contact Us!** 

Jim Yienger, Principal, Climate Action Associates LLC, <u>mr\_jjy@climatetools.com</u>, UER Project Coordinator Jen Manierre, NYSERDA Project Manager, <u>Jennifer.Manierre@nyserda.ny.gov</u>, UER Principal Investigator

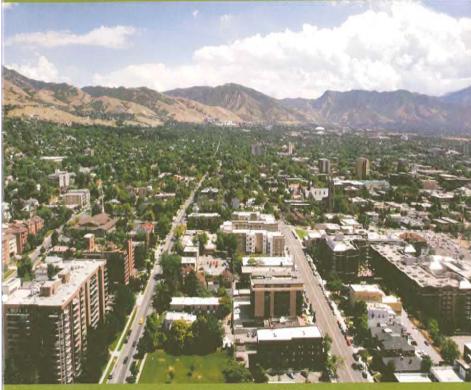
# Measuring Sustainability Outcomes Is sustainability a three-way Yin Yang?





Wayne Feiden, FAICP
Director of Planning and Sustainability
City of Northampton, MA

## Assessing Sustainability: A Guide for Local Governments



Wayne M. Feiden, FAICP, with Elisabeth Hamin

### Lessons

- Accountability
- NO greenwashing
- Indicators needed
- Resonate w/public
- Local v. framework

APA
American Planning Association
Planning Advisory Service
Report Number 565

Making Great Communities Happer



## Is sustainability an approach? A lens to judge all actions?

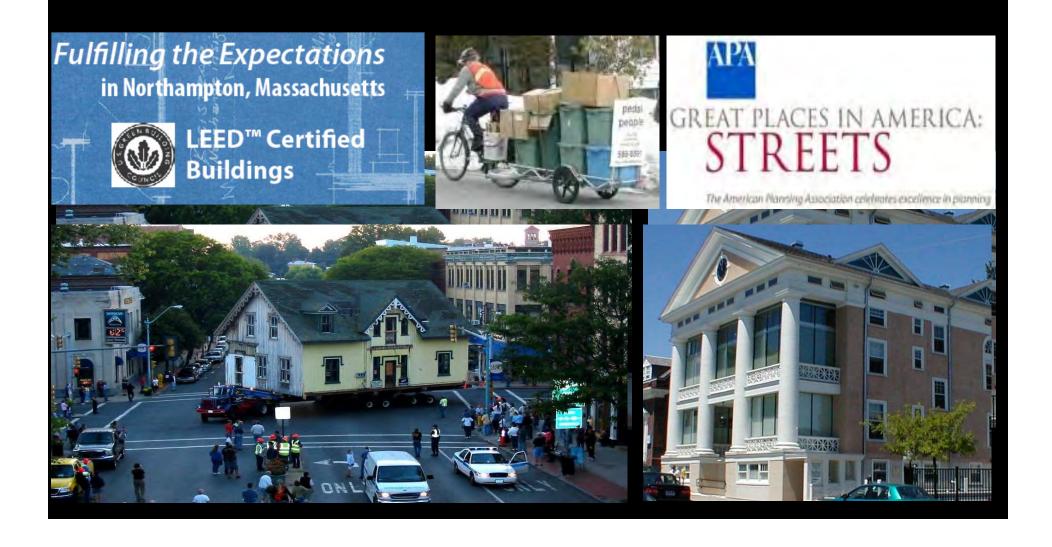
#### serving size 3 tbs servings per container: 24 Amount per Serving % daily value\* walkability 100% sustainability 100% 100% creativity aesthetics 100% functionality 100% economy 100% culture 95% 80% citizen input 80% local character 55% public art sprawl 0% 0% monoculture traffic \* 5%

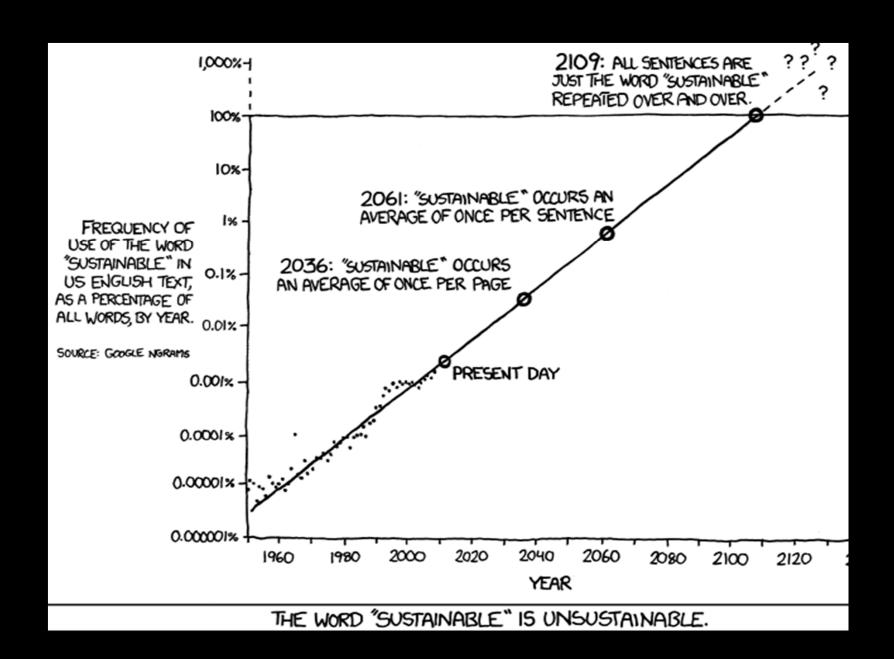
**Nutrition Facts** 

### S U S T A I N A B L E N O R T H A M P T O N

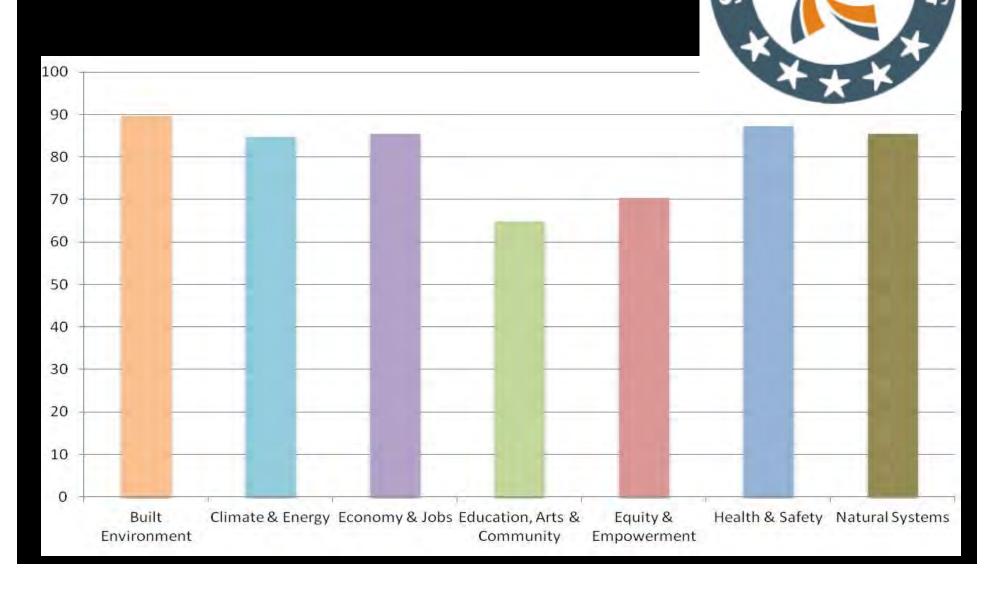
Comprehensive Plan, January 2008

## Sustainability in Operational Terms "I know it when I see it"



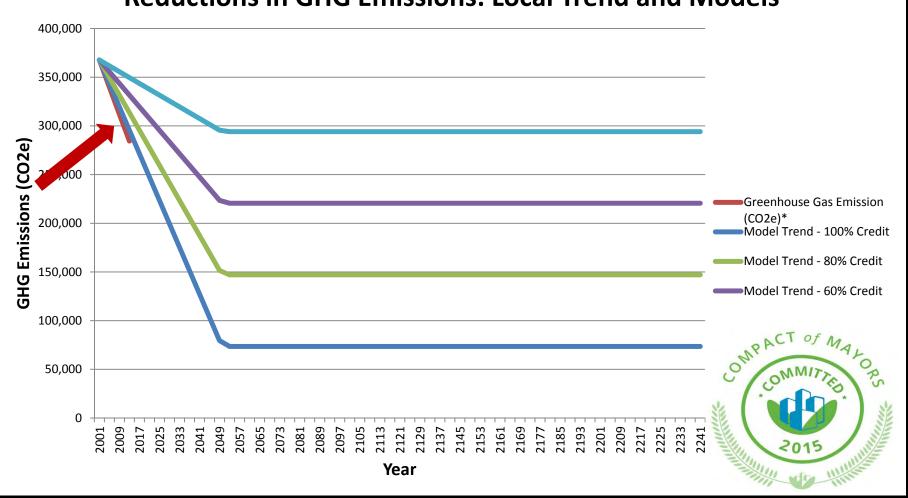


## STAR: Focus on all aspects Outcomes AND Actions



## Climate and Energy Be careful of trench lines

### STAR Communities Reductions in GHG Emissions: Local Trend and Models



# Equity and Empowerment but always environmental focus









### Built Environment: land use & transport Context: e.g., single occupancy vehicles





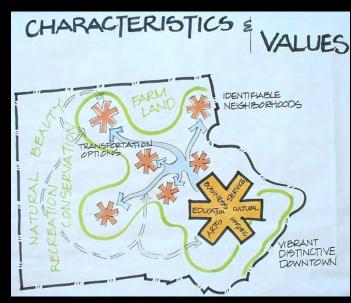




### Economy and Jobs Easier in urban areas

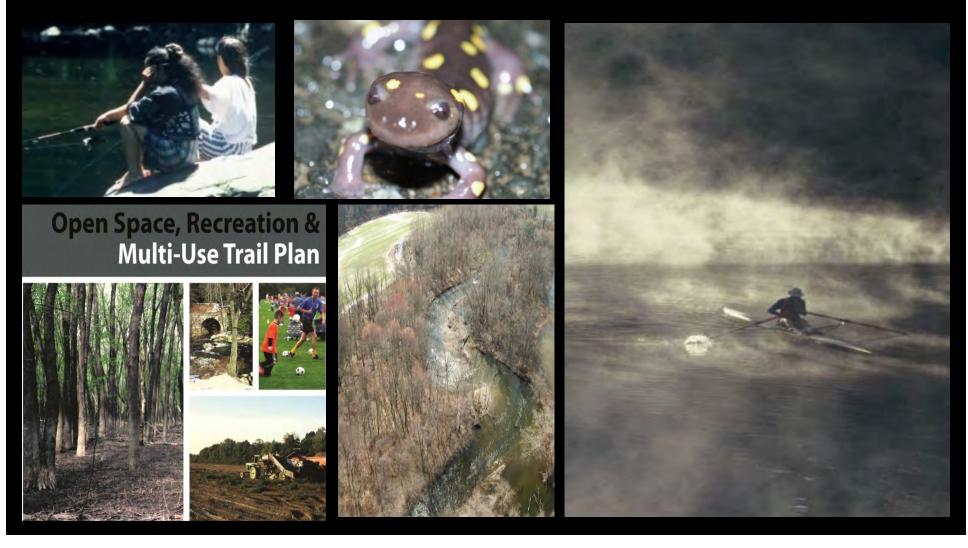




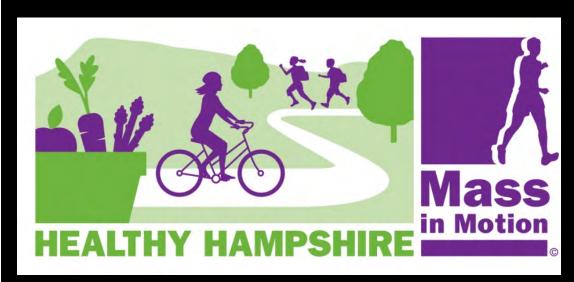




### Natural Systems: green space and green infrastructure Easier in rural areas

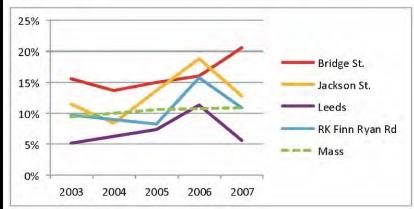


### Health and Safety Expected and unexpected (innovative)





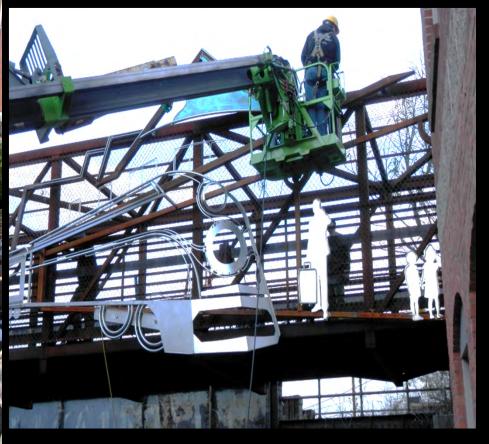
**Chart 31:** Percentage of Children with Asthma in Northampton Elementary Schools



# Education, Arts & Community Not on everyone's sustainability list







# Sustainability Yin Yang Sustainability Assessment Yin Yang

